

GENERAL TERMS AND CONDITIONS

General Terms and Conditions FMJ Shooting Range

1. **General:** FMJ Shooting Range AB, Fabriksvägen 8, 17148 Solna org.nr 559143-9335 provides the experience and sport "Shooting" which means that people can try to shoot e.g. pistol, revolver or other weapon. Anyone who buys an experience or sports shooting package is hereinafter referred to as a customer.
2. **Insurance:** All Customers who purchase experience at FMJ Shooting Range will be insured for accidents at no extra cost in the event of any damage, loss or other inconvenience that arises in connection with the experience itself.
3. **Restrictions and other restrictions:** The www.fmjskytte.se set out the limitations and conditions of the FMJ Shooting Range experience. In case of uncertainty regarding these terms, the Customer is asked to contact FMJ Shooting Range for more information. FMJ Shooting Range would also like to draw the customer's attention to the fact that the specified time required for each experience should be seen as an estimate.
4. **FMJ Shooting Range** delivers gift cards to their experiences. Purchases of gift cards can be booked at the time of purchase, or at a later time, through the booking system Book Direct on www.fmjskytte.se. Gift cards state a validity period of 12 months from the date of purchase. The customer must book an appointment within the validity period of the gift card. In cases where the Customer has not booked within the validity period of the gift card, it is considered used up. Large groups are not covered by a buy-back guarantee.
5. **Booked appointments are binding** but can be rescheduled. Cancellation and rebooking of the booked time can for private individuals be made no later than 72h before the scheduled booked time. In the event that the customer has suffered from illness, a medical certificate is accepted for rescheduling an appointment. For groups over 10 people and companies, cancellation and rebooking apply at least 14 days before the booked time.
6. **Right of withdrawal:** If the private customer wants to allow the purchase made via FMJ Shooting Range to return and the experience has not already been booked, return is possible within 14 working days from the date the purchase was made. If the purchase has been made through an authorized dealer of FMJ Shooting Range, the Customer shall contact the dealer for a return of the item and a refund. Authorized dealers are featured on FMJ Shooting Range's website www.fmjskytte.se. For larger groups and corporate customers, cancellation policy in section 5 applies.
7. **Complaints and liability:** FMJ Shooting Range is responsible in the manner set out in these General Terms and Conditions to the Customer. Any complaint will be sent to the FMJ Shooting Range at info@fmjskytte.se
8. **Lost or stolen gift card:** In the event of a lost or stolen voucher, the Customer must contact FMJ Shooting Range immediately. The Customer receives a new gift card if the Customer can be found in the FMJ Shooting Range register or otherwise prove his purchase. An administrative fee of 350 SEK will be added.
9. **Special offers:** FMJ Shooting Range can offer temporary offers at short notice at special prices, so-called "last minute offers". For "last minute offers", special terms and conditions apply, which are stated at the time of each "last minute offer".
10. **Force Majeure: FMJ Shooting Range is** further exempt from liability to the Customer if FMJ Shooting Range is prevented from fulfilling its obligations due to circumstances beyond FMJ Shooting Range control or capability that FMJ Shooting Range could not reasonably be expected to foresee, and the consequences of which FMJ Shooting Range could not reasonably have avoided or overcome, or if FMJ Shooting Range is prevented from performing its obligations due to circumstances attributable to third parties or due to natural disaster, lightning, power outages, labor disputes, war or other unrest, fire, new or changed legislation or government regulation, failure of external telecommunications connection or similar circumstances.

11. **Changes:** FMJ Shooting Range has the right to change its General Terms and Conditions without prior notice, at its own discretion or due to regulatory requirements. Any changes will enter into force as soon as they become available on www.fmjskytte.se Customer is therefore encouraged to keep up to date with regard to the General Terms and Conditions.
12. **Policy personal data:** When the Customer places his order with FMJ Shooting Range, personal data is provided. In connection with the Customer's order, the Customer agrees that FMJ Shooting Range stores and uses the Customer's information in FMJ Shooting Range operations to fulfill the agreement with the Customer. According to the Personal Data Act, the Customer has the right to receive the information that FMJ Shooting Range has registered about the Customer. If the information is incorrect, incomplete or irrelevant, the Customer may request that the information be corrected or deleted. In that case, please contact us at info@fmjskytte.se FMJ Shooting Range will not send any personal data to third parties unless required to do so by law, injunction or other government action.
13. **FMJ Shooting Range** confirms purchases by e-mail from Boka Direkt or directly from FMJ to the Customer. If the purchase has been made through an FMJ Shooting Range authorized dealer, the confirmation will come through the dealer.
14. **Card information and payment solutions:** We use Bambora as a payment solution for cards and thereby meet the required requirements for payment solutions at all times. This means that you can safely and securely make your card payment at the FMJ Shooting Range facility.
When you shop at the FMJ Shooting Range website, the payment is processed by Klarna, which is a secure electronic payment solution for Invoice, Visa and MasterCard / Eurocard. All card information is stored in accordance with the card network regulations.
15. **Cookies:** A prerequisite for using the FMJ Shooting Range website is that you accept the use of session cookies. These cookies are used to enable you to fulfill your orders in a simple and smooth way and disappear when you log out of the service or close your browser. If you do not want to accept the use of cookies, you can make settings via your browser's security settings. Please note that a refusal to use cookies means that some functions will not work fully.
16. **Protected Information:** In order to prevent unauthorized access, ensure that the information is accurate, and guarantee that the information is used appropriately, FMJ Shooting Range, together with vendors, has implemented certain physical, electronic, and managerial security practices to protect the information we collect online. We protect the data in accordance with established security standards and procedures, such as Secure Sockets Layer (SSL), and we are constantly evaluating new technologies designed to protect information. FMJ Shooting Range employees are trained to understand and follow these data processing practices, and we inform all employees of our confidentiality agreements, procedures and policies.
17. **All prices** on the website are shown in SEK (Swedish Kronor) but are sometimes referred to as "Kr". VAT rate differs on different products, for shooting and gift cards 6% VAT applies, all other products apply 25% VAT